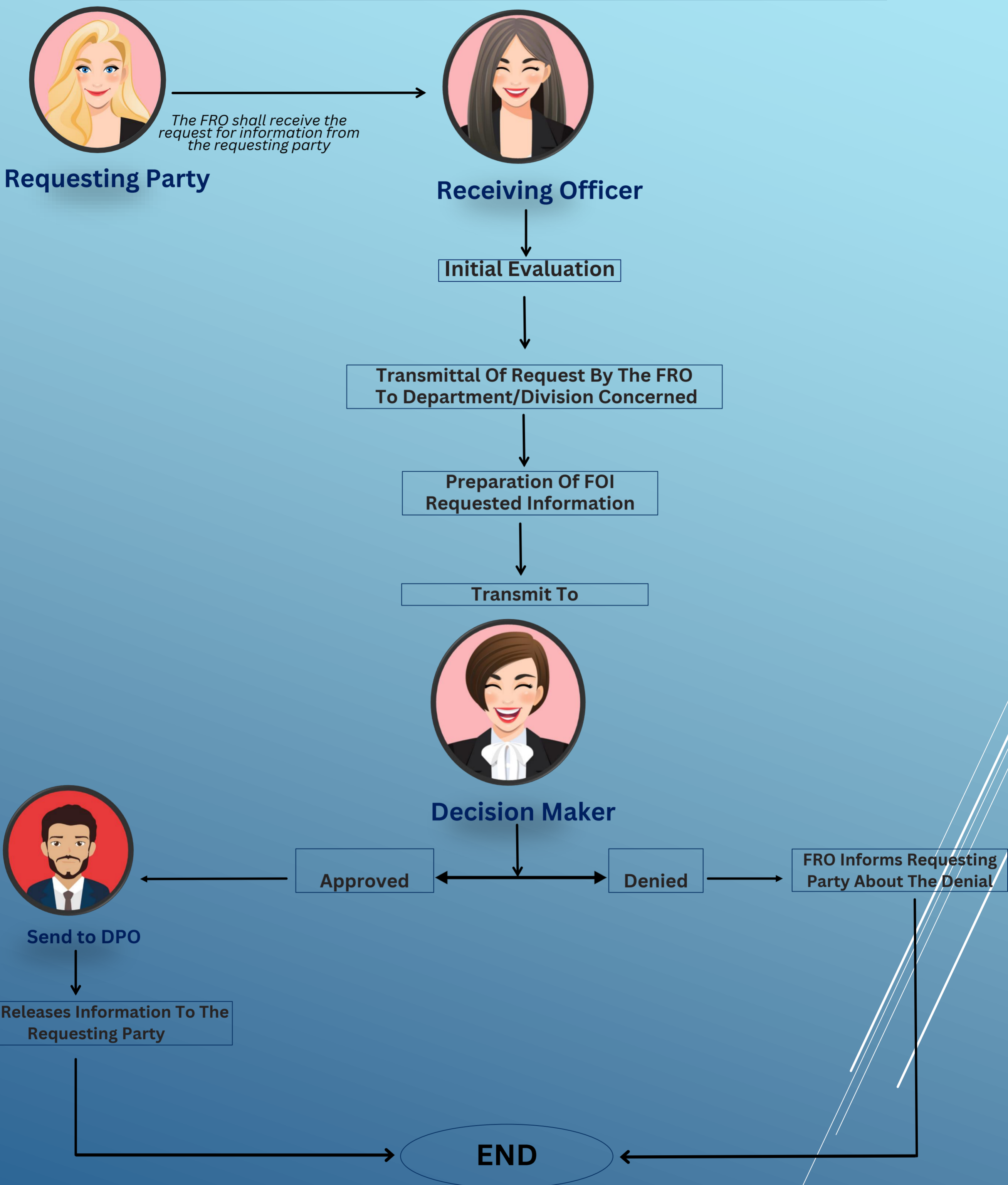


# FREEDOM OF INFORMATION MANUAL

**Agency:** PHILIPPINE RETIREMENT AUTHORITY  
**Address:** 29/F Citibank Tower, 8741 Paseo De Roxas, Makati  
**City Contact No:** (02) 8848 1412  
**Website:** [www.pra.gov.ph](http://www.pra.gov.ph)

## STANDARD PROCEDURE



## FOI APPEALS

If you are unhappy with the response to your FOI Request, you may ask us to carry out an internal review of the response by writing to [pra\\_foi@pra.gov.ph](mailto:pra_foi@pra.gov.ph). Your request for review should explain why you are dissatisfied with this response and should be made within 15 calendar days from the date when you received the response letter. We will review your appeal and tell you the result, within 30 calendar days from the date when we receive your review request.

